

May 21, 2020

COVID-19 Update - All Locations Open

Valued Customer,

WLR Automotive Group's President and Leadership Team have spent the last weeks closely monitoring the news about the coronavirus (COVID-19) and how we will be able to provide our services in a safe and healthy environment. We have enhanced our safety measures, following the Centers for Disease Control and Prevention (CDC) guidelines, and Governor Hogan has entered Stage 1 of reopening the state, thus we have decided to reopen all our businesses.

To ensure safe and healthy work areas for employees and customers, effective immediately at all open locations, we will be practicing enhanced safety measures to include; wearing gloves and face coverings, physical distancing, frequent hand washing, and disinfecting high-traffic areas. In addition, the following will be in effect:

- Employee Temperature checks upon arrival to work
- Sanitizer Stations available at all locations for employees and customers
- Disinfecting high-traffic areas and high-touch surfaces
- The Auto Repair - we will disinfect the interior of your vehicle after repairs
- The Pennsylvania Lube Centers - we will disinfect the interior of your vehicle after receiving an inspection
- At All Lube Centers - remain in your vehicle and have the option for emailed invoice

Monthly Auto Spa & Auto Spa Express Members: Membership fees resumed on Thursday, May 21, 2020. Charges will be based on individual payment cycles depending on your last recharge date. If you have any questions regarding your recharge date, please contact Customer Relations at 301-703-3600 or email service@wlrauto.com.

We wish you and your families the best and we look forward to serving you again.

Sincerely,

Randall S. Simpson

Randall S. Simpson, President & CEO

washluberepair.com

